Frederick P. Fish 1855-1930

W.K. Richardson 1859-1951

Attorney Docket No.: 10559/738001/P13587

Box Patent Application

January 29, 2002

Commissioner for Patents Washington, DC 20231

under 37 CFR §1.53(b):

Presented for filing is a new original patent application of:

Applicant: GEORGE P. MERRILL AND STEVEN W. ZAGORIANAKOS

Pages

Enclosed are the following papers, including those required to receive a filing date

Title:

QUEUE MANAGEMENT

BOSTON

DALLAS

DELAWARE NEW YORK

SAN DIEGO

SILICON VALLEY

TWIN CITIES

Declaration

Specification 13 Claims 9 Abstract 1

[To be Filed at a Later Date]

Drawing(s)

Enclosures:

— Postcard.

There are 30 total claims, 6 of which are independent.

Basic filing fee	\$0
Total claims in excess of 20 times \$18	\$0
Independent claims in excess of 3 times \$84	\$0
Fee for multiple dependent claims	\$0
Total filing fee:	\$0

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I hereby certify that this correspondence is being deposited with the United States Postal Service as Express Mail Post Office to Addressee with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, Washington, D.C. 20231.

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FISH & R HARDSON P.C.

Commissioner for Patents January 29, 2002 Page 2

No filing fee is being paid at this time.

If this application is found to be incomplete, or if a telephone conference would otherwise be helpful, please call the undersigned at (858) 678-5070.

Kindly acknowledge receipt of this application by returning the enclosed postcard.

Please send all correspondence to:

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Respectfully submitted,

Scott C. Harris Reg. No. 32,030 Enclosures SCH/rpi 20380146.doc